

Systems of empathy

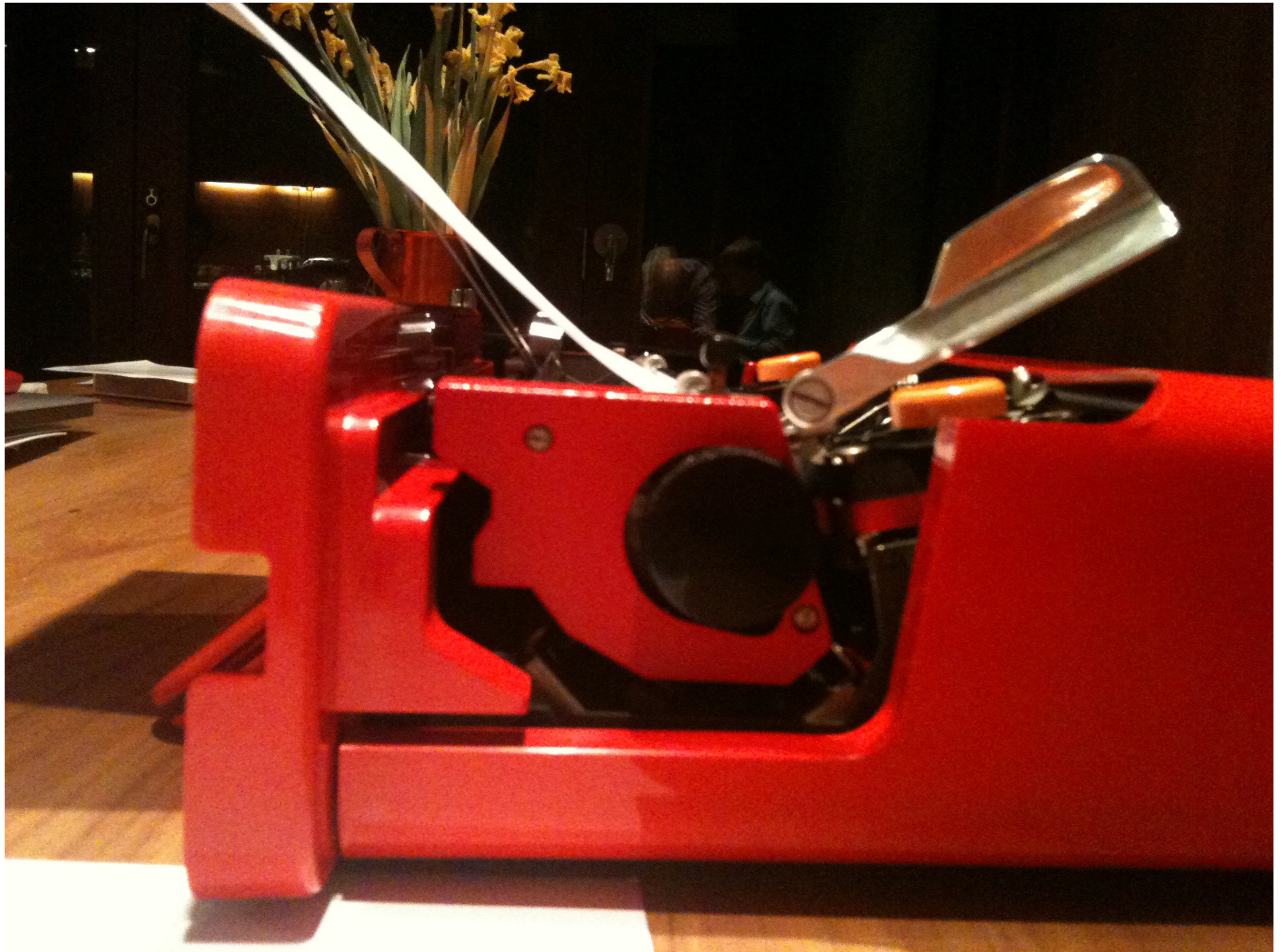
Charles Leadbeater

Is technology for us...

Or are we for it..?







A simple guide...

Systems

Empathy

High system

Low system

Low
Empathy

High
Empathy

High system

Low
Empathy

High
Empathy

Chaotic

Low system

High system

Michael O'Leary
meets Mark
Zuckerberg

Low
Empathy

High
Empathy

Low system

High system

Low
Empathy

High
Empathy

The Farmers' Market

Low system

High system

Reach
Transactional, explicit,
cold but pervasive

Low
Empathy

High
Empathy

Low system

High system

Low
Empathy

High
Empathy

Intensity
Thick, relational, tacit
but episodic,

Low system

High system

Where the future will
be made...

Low
Empathy

High
Empathy

Low system

High system

...and the best libraries
will be.

Low
Empathy

High
Empathy

Low system

High system

Disappearing
technology

High
Empathy

High system

Convivial
technologies, that
support relationships
and lower the costs of
empathy

High
Empathy

High system

Empathy machines:
human minds and
bodies become
technological

High
Empathy

High system

Empathy machines:
we can become
others, live life through
their eyes, in their skins

High
Empathy

Systempathy